

Breathe Easy

Quarterly Newsletter—Summer 2010

Are You Ready?

Is your facility's Emergency Preparedness Plan up to date when it comes to how you will maintain your patients' oxygen supplies in the face of disaster? What happens if there are road closures due to hurricanes, floods, blizzards, tornadoes, earthquakes or other natural disasters causing interruptions in your oxygen supply chain? As part of Air Liquide Healthcare's commitment toward innovations that benefit our customers, we have already developed a plan designed to help close the potential gap in oxygen supplies during times of disaster.

For additional details, visit our [Medical Oxygen SUPPO₂RT Kit website](#)

High Marks for Total Gas Management Services

Air Liquide recently conducted a formal survey of all of our current Total Gas Management (TGM) customers to find out how well this program has been working for those who have contracted us to perform it at their facility. We recognize that our customers have high expectations, as they should when patients' lives are on the line. However, we learned that we are currently exceeding those high expectations by 66%. We were also able to determine that our overall customer satisfaction rate with the TGM program was 98%. That's excellent news, but we are not satisfied! Continued excellence is our goal, and we are striving for 100% satisfaction in 2010!

For additional details, visit our [Total Gas Management website](#)

Volume 1, Issue 1



Medical Oxygen SUPPO₂RT Kit
(Click on picture to link to details)

Spotlight On: Total Gas Management

Find out what others are saying about our Total Gas Management (TGM) services by clicking [here](#).

Skeptical about TGM? You're not alone! Find out what changed one Air Liquide customer from a skeptic to a champion by clicking [here](#).

EZ-OX™ and EZ-OX Plus™ — Portable Oxygen Cylinders Simplified



EZ-OX™ and EZ-OX Plus™
(Click on picture to link to details)

Air Liquide recognizes that, when every second counts, you need portable oxygen fast. Our customers constantly find themselves needing a quick, easy oxygen set-up for their patients, a reliable oxygen supply to get a patient to the Emergency Room or across the hospital, and an oxygen supply that will keep a patient stable in a location where no headwall unit is available. Patient care providers are constantly frustrated with the delays and difficulties experienced while finding and regulators on oxygen cylinders, while a patient needs to be in surgery or on their way back to recovery.

As the industry leader in developing innovative medical gas products, Air Liquide was the first to offer a cost effective solution for our customers that relieved the headaches of dealing with normal portable oxygen cylinders, while remaining compatible with existing cylinder racks and carts.

EZ-OX™ and EZ-OX Plus™ cylinders come ready-to-use with an integrated regulator/flow meter assembly, that is light weight with an ergonomic handle at the top that facilitates grab-and-go portability. They have an easy to read content gauge, protective cap, hose barb connection, and they require absolutely no maintenance or repair.

For additional details, visit our [EZ-OX™ and EZ-OX Plus™ website](#)



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